



Our PERFORMANCE™ Pledge to You:

Cascade has always been the global leader in the material handling industry, now we're raising the bar with our PERFORMANCE™ two-year warranty program. Our new warranty program reflects our confidence in the materials, manufacturing and design of our products. Customers who installed Cascade products after September 24th, 2012 will be covered for an additional year under the PERFORMANCE™ two-year warranty program.

- 1. Premium attachments.** We stand behind all of our products and manufacturing processes, so you know you're getting the best.
- 2. Built for life, warranted for two years.** Rest assured, our products are designed and manufactured to stand the test of time.
- 3. Higher standards...lower total cost of ownership.** The finest in workmanship and service equals the greatest value for our customers.
- 4. Genuine Cascade parts.** Covered by the same two-year warranty as our attachments. Every Cascade genuine part is made of only the best materials and manufactured to the same rigid specifications and strict quality standards as the original part that came with your attachment. This ensures that all your Cascade genuine parts will not only fit properly, but will continue to perform with reliability in demanding applications.

Cascade warrants its products to conform to published specifications as found in its quotations, specification sheets, brochures and price lists. See our official Warranty Policy for specific details.

New Products: Attachments, forks, hose reels and Cascade genuine parts are warranted for two years following date of installation. Cascade PERFORMANCE™ does NOT include Construction or Remanufactured products.

Warranty Preservation: To preserve Cascade's warranty, dealers and customers must carefully follow applicable Cascade Installation Instructions, Service Manuals, Operator Guides and periodic maintenance schedules when maintaining and operating Cascade equipment.

Customers must obtain Cascade authorization for repair other than removal or replacement of defective parts. Unauthorized repairs or alterations, use of any parts other than Cascade genuine parts, or failure to follow Cascade's Installation Instructions, Service Manuals and Operator Guides will result in loss of warranty.

More Information: For detailed warranty, installation, or service information contact your local Cascade representative or visit www.cascorp.com.

Exclusions: Cascade assumes no responsibility for loss, damage or injury to person or property, or for consequential damages, resulting from the possession or use of its products. Cascade's warranty does not cover wear, tear, abnormal applications, normal or scheduled maintenance. There are no warranties either expressed or implied, including any warranty of fitness for a particular purpose, which extend beyond those stated in the warranty and the product description on the face of cascade's order acknowledgment.